

# Department of Public Health Trauma Prevention Initiative COVID-19 Short Term Technical Assistance to Nonprofits

Bi-monthly Progress Report  
September 30, 2020

## Introduction

### Program Goal

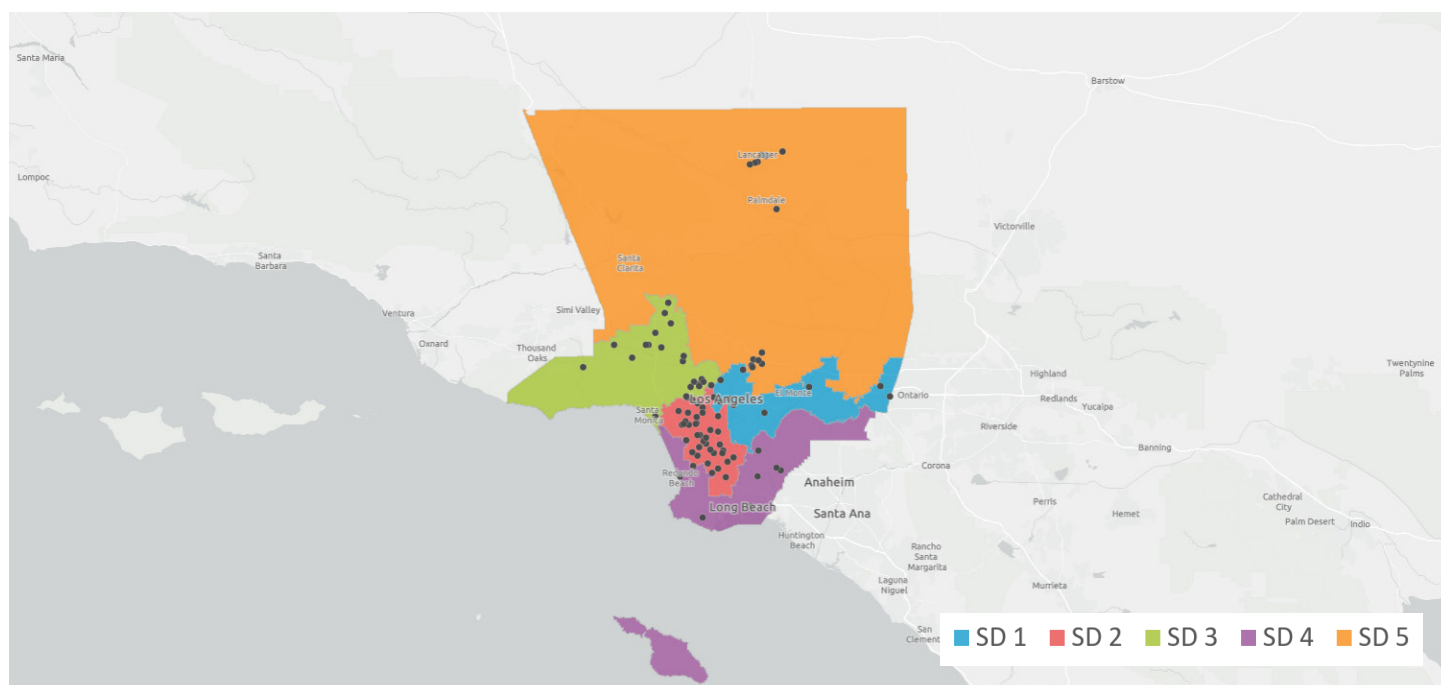
Community-based organizations are facing unprecedented organizational challenges that must be addressed immediately if they are to survive the economic and social challenges presented by the COVID-19 crisis. To address these urgent challenges, the Training and Technical Assistance team—operating as the Nonprofit Impact Team (NIT)—has designed a COVID-19 Short Term Technical Assistance provision process aimed at providing immediate, targeted consultations to nonprofit organizations throughout Los Angeles County.

### Engagement to Date

To date (September 30, 2020), 90 organizations have submitted requests for assistance, and the Nonprofit Impact Team has completed 73 Short Term Technical Assistance projects. A description of the organizations requesting assistance, and a summary of the satisfaction survey results, are included below.

### Program Reach

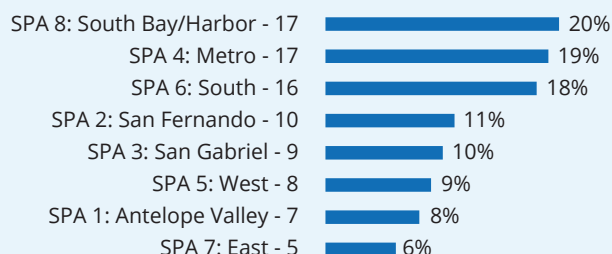
The NIT has received requests from nonprofit organizations located across Los Angeles County. The following map illustrates the geographic reach of this Training and Technical Assistance program.



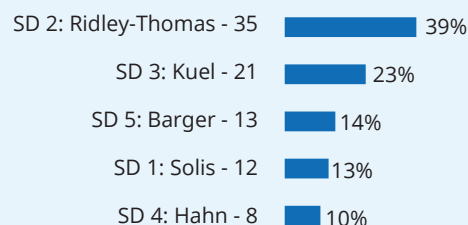
## Requesting organizations are concentrated in South & Central Los Angeles

A total of 90 organizations have completed the Request for Assistance form as of September 30, 2020. These organizations primarily serve Metro Los Angeles, South Los Angeles, and the South Bay/Harbor area.

### Requesting Organizations by Service Planning Area (SPA)\*



### Requesting Organizations by Supervisorial District\*



\*Total number of organizations = 90

## Requesting organizations provide critical services to thousands of residents

The most common services provided by requesting organizations include youth tutoring/mentoring services and counseling. Requesting organizations also provide food assistance, counseling and arts programs. More than half of requesting organizations are smaller-scale community-based organizations, serving fewer than 499 clients per year.

### Highlighted Services Provided by Requesting Organizations

 **60%**

Youth Tutoring/Mentoring

 **54%**

Counseling

 **48%**

Food Assistance

 **43%**

Arts

### Highlighted Populations Served by Requesting Organizations

 **76%**

Youth 6-18 Years Old

 **76%**

Individuals Impacted by Trauma

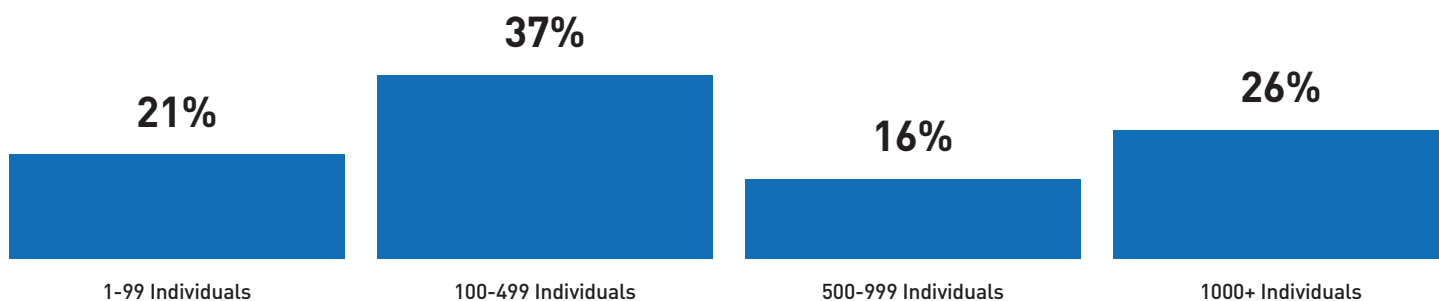
 **71%**

Families

 **70%**

Juvenile/Criminal Justice Involved Youth

### Distribution of Requesting Organizations by Number of Clients Served Annually



## Requesting organizations are seeking support across technical assistance team specializations

It is evident from the kind of support organizations are seeking that all areas of nonprofit organizational management and operations have been impacted by COVID-19.

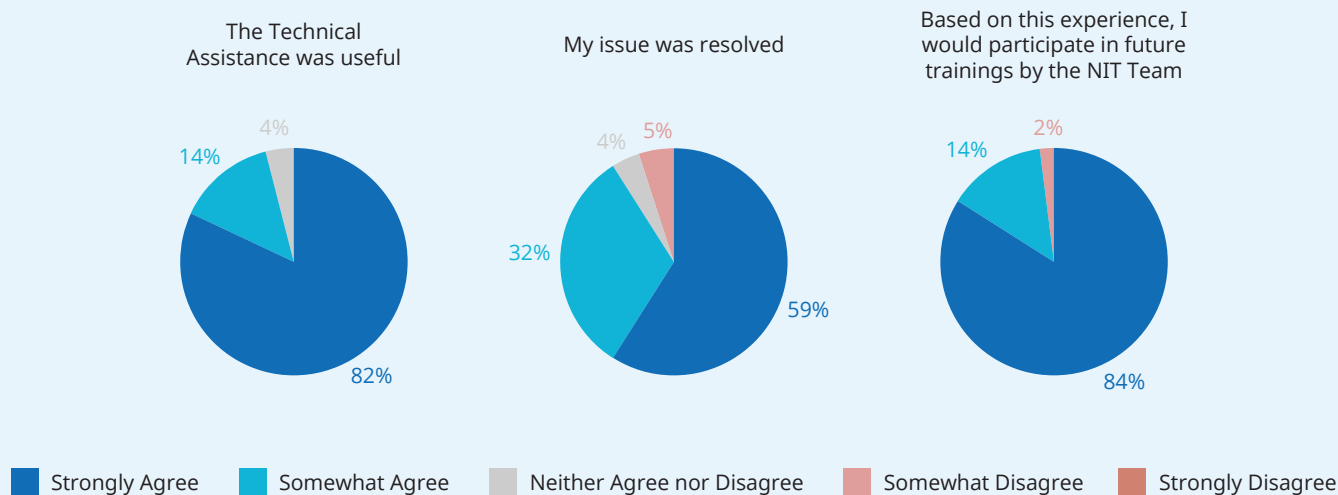
### Technical Assistance Specialty Sought by Participating Organizations



## Participating organizations are highly satisfied with the technical assistance provided

As of September 30, 2020, the Nonprofit Impact Team completed 73 projects serving 90 requesting organizations. Of the organizations with completed projects, 44 submitted responses to a satisfaction survey. Participants have reported a very high level of satisfaction with the technical assistance they received.

### Satisfaction Ratings of Participating Organizations\*



\*Total number of organizations = 44